

Stay Up to Date with the PHE Unwinding

Summary

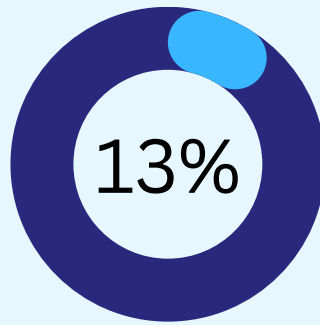
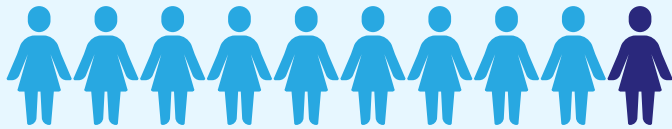
Outreach efforts continue for HUSKY Health members that have been kept active during the PHE due to the Continuous Enrollment Provision. Automated outreach emails and calls are being completed by CHNCT, with all ASO partners assisting with direct outreach to high need HUSKY Health members. DSS has issued our first round of text messages to HUSKY Health members who are due for renewal May 2023 reminding them they can complete renewals online.

What's New This Week?

DSS has issued text messages to HUSKY Health members who are due for renewal May 2023. The text message campaign will continue monthly throughout the PHE Unwinding.

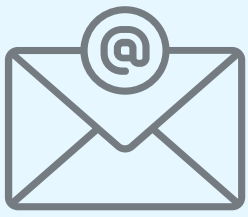
91%

Success rate for text delivery



of texts were sent to a land line and converted to a speech message

Automated Emails



Community Health Network of Connecticut (CHNCT)'s automated email outreach campaign has reached 14,445 HUSKY Health members whose HUSKY Health renewals were due for April or May 2023.

Automated Calls



CHNCT's automated calls to HUSKY Health members have reached 12,033 HUSKY Health members whose renewal was due in April or May. This automated call goes out if the automated email was not successful.

Jobs First Employment Services (JFES) Outreach



JFES will begin doing outreach on 5/11/23 to their clients who have not been participating in employment services.

Direct Outreach



CHNCT's direct outreach to HUSKY Health members has had a 45% success rate of reaching high need HUSKY Health members due for renewal.

SNAP Employment and Training

SNAP E&T is a work program designed to help SNAP recipients gain skills that will help increase self-sufficiency. For more information visit: portal.ct.gov/DSS/SNAP/SNAP-Employment-and-Training



Upcoming

The anticipated end of the Public Health Emergency declaration: May 11, 2023. PHE flexibilities, other than Continuous Enrollment for Medicaid remain tied to this date.

Covid-19 Limited Benefit



Notices were issued May 1st to COVID-19 limited benefit coverage recipients informing them that their COVID-19 testing and treatment coverage ends at the end of the PHE declaration, May 11, 2023. Individuals are encouraged to contact Access Health CT to explore potential coverage options available to them.

Temporary Family Assistance (TFA)



On April 27, 2023, text messages were sent from DSS to 447 households who need to apply for a TFA extension. The text informed them that they were recently mailed an TFA extension application that they must complete and return, or to go online to MyDSS.ct.gov to complete the application.

More information

Connecticut agencies are working hard to ensure that the impact of the PHE Unwinding is as navigable as possible. Part of that is keeping you informed so that you can share your knowledge. For updates, please visit: Public Health Emergency (ct.gov) by scanning the QR code below:

