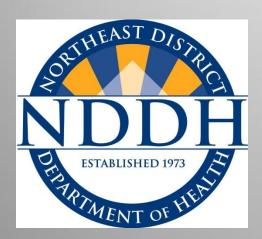
Drive-Thru Flu Clinic Orientation September 21, 2017



Welcome!





Get a **FREE flu shot** by participating in a Mass Medication Dispensing Exercise!

If you are 18 years or older, you can get a *free, fast, and easy* flu shot by staying in your car and sticking your arm out of the window!

Drive-Thru Flu Clinic Sunday, October 1, 2017 1:00 – 3:00 pm Plainfield High School



105 Putnam Rd (Rte 12), Central Village, CT

- 100 FREE shots available No registration necessary
 - Wear short or loose-fitting sleeves
- Multiple people per vehicle is appreciated and arriving with completed paperwork is highly encouraged

Download the Vaccine Information Statement and Flu Immunization Consent Form at www.nddh.org. Fill out the consent form and bring it with you!

Forms will also be available at the clinic.

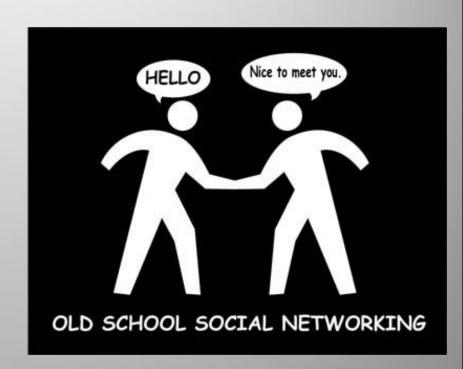
Questions? Contact Derek May at dmay@nddh.org or by calling 860-774-7350 ext. 25



69 South Main Street, Unit 4, Brooklyn, CT / 860-774-7350 / www.nddh.org

Agenda

- Welcome/Introductions
- NDDH Overview
- Emergency Preparedness
 Month
- Overview of Plainfield Clinic
- Stretch Break
- MRC Review & Oathing
- Q & As
- Breakout to Task Groups



Northeast District Department of Health

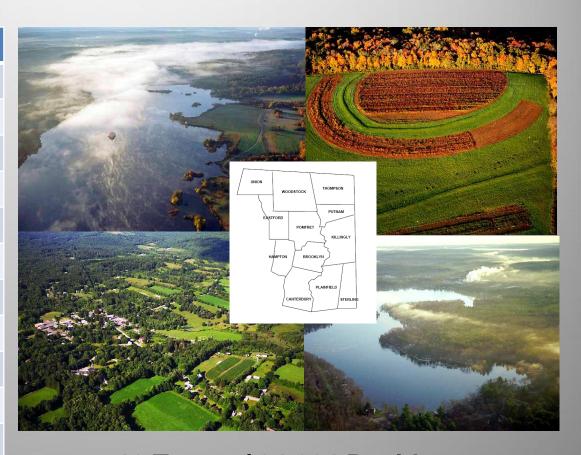
Preventing Illness. Promoting Wellness.
Protecting Public Health.





Northeast District Department of Health Who We Protect

Town	Sq. Miles	'14 Population
Brooklyn	29	8,254
Canterbury	40	5,088
Eastford	29	1,734
Hampton	25	1,859
Killingly	49	17,172
Plainfield	42	15,135
Pomfret	40	4,179
Putnam*	20	9,416
Sterling	27	3,773
Thompson	47	9,308
Union	29	846
Woodstock	61	7,860



12 Towns / 84,624 Residents 438 Square Miles Established 1973

NDDH Staff

- Director of Health (Epidemiologist/ Registered Dietitian)
- Medical Advisor
- Sanitarians (5)
- Health Education & Communications
- Finance Manager
- Secretary/Receptionist (2)
- Office Assistant

- Emergency Preparedness Coordinator
- Public Health Nurse
- Dental Hygienists (2)
- Housing Specialist



A Public Health Buffet

- B100s
- Well permits
- Soil testing
- Review Plan Approvals
- B of E Final Inspections
- General Inspections
- Complaints
- Water Contamination
- Health Education
- Communications
- Media relations & Risk Comm
- Exhibits, displays, presentations
- Website administration



- Rabies
- Food borne Illness
- Asthma POA
- TB
- Communicables
- · Zika, Ebola, Flu
- Emergency Preparedness
- Grant deliverables
- Financial and administrative management
- FAST & QFO Classes
- Required trainings for certification
- THE LIST GOES ON...AND
 ON...

Mission

The Northeast District Department of Health will, through community partnerships, promote, protect, and improve the health of the residents of northeastern Connecticut by monitoring health concerns, preventing illness, and encouraging healthy lifestyles.

September is...



What Do We Plan For?

- Dinner
- Special Events
- Children's Education
- Day at the Beach
- Date
- Outfits
- Weekends
- Future
- Retirement





Plan for Emergencies

Natural Disasters

- Earthquake
- Extreme Heat/Cold
- Fire
- Flood
- Hurricane
- Landslide
- Thunderstorm
- Tornado
- Tsunami
- Volcano
- Wildfire



Unnatural Disasters

- Biological
- Chemical
- Explosions (Bombs)
- Fire (Arson)
- Nuclear
- Radiological

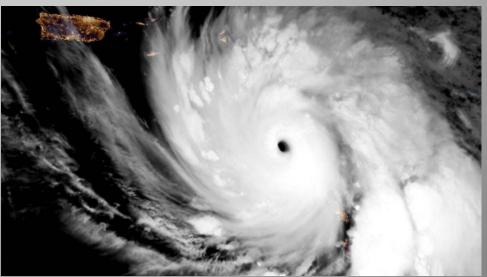
Need convincing????...

Harvey, Irma, Jose, Maria...















It's hard to believe what we are seeing...



Hurricane Harvey Heartbreak



Could this be your mother?



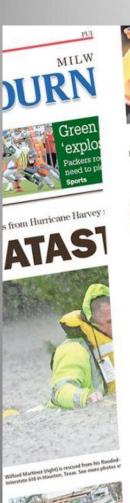
Images that make us think...



Images seen 'round the world...



Harvey Headlines







CATASTROPHE

Inundated Houston faces an 'unprecedented' 50 inches of rain

For desperate survivors, the cavalry is coming'

More coverage inside and online

poised to be 'landmark' disaster

Bick Hampson

ON INMATE :ATASTROPH elentless downpours force Houston nilies out of homes, tax rescuers.

rsists over Houston storm evac



Was brand-new Amtrak station in Tro

for its strong conservative leanings should accept federal funds for mass transit, a com-man adulate demand in mate-

What's YOUR Plan?



Recipe for Emergency Preparedness Success

- Get a Kit of Emergency Supplies
- Make A Plan
- Be Informed
- Get Involved



When it comes to individual planning for emergencies, a common response is...

"I'll cross that bridge when I come to it."

What's your back-up plan when the bridge looks like this?





Responders, Volunteers, and Planners Become the New Bridge



When it comes to natural "disasters," Pandemic Flu is nothing to sneeze at...





Seasonal Flu

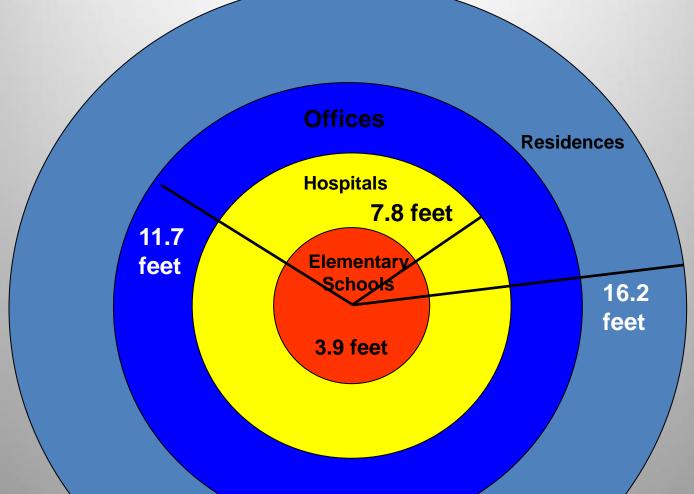
- Caused by viruses that are known
- Fever, cough, runny nose, muscle pain.
 Death from pneumonia
- Very young, elderly and health-compromised most at risk
- Modest impact on society



Pandemic

- Caused by novel (new) influenza virus. No immunity = more deaths
- Symptoms more severe, serious complications
- Healthy adults at increased risk
- Changes patterns of daily life for some time. Social limitation, disruption of services and supplies

Workplace / Classroom Social Density



Most respiratory illnesses are spread when people are within 6 feet of each other. This chart shows the average distances between people in certain settings. It's no wonder that students are most susceptible to spreading and contracting respiratory illness!

And so we plan...countless details that no one will see...







People Who Work Behind the Scenes to Bring the Plans to Life

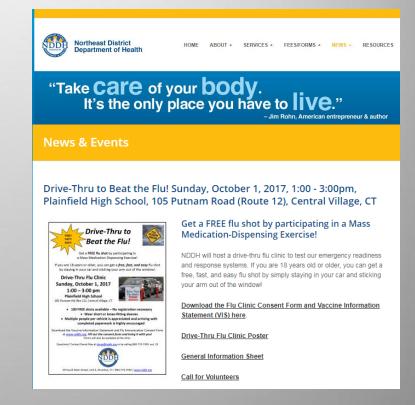


Volunteers Who Practice to Make Perfect



Drive-Thru Promotion

- Flyers
- Emails
- Print Ads
- Radio Ads
- NDDH Website
- Community Calendars
- Press Release



Presentations to Vets Coffeehouse,
 FDA Training Sessions, Seniors groups

So this is what our clinic might look like...





And what it could look like during an actual large public health emergency!

Our Best Advice



MRC Volunteers help to create Hometown Headlines



And now...

 Specifics about the October 1, 2017 NDDH Drive Thru Flu Clinic





NDDH Drive-Thru Flu Clinic

- Sunday, October 1, 2017
- 1:00 3:00pm
- Plainfield High School
- 100 FREE Flu Shots first come, first served
- Ages 18+



Drive-Thru to Beat the Flu!



Get a FREE flu shot by participating in a Mass Medication Dispensing Exercise!

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Plainfield High School

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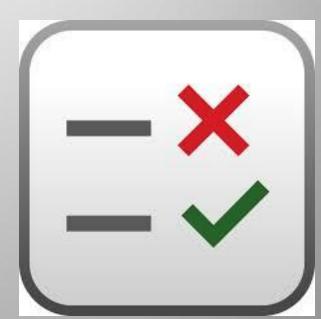
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Exercise Objectives

- Test alternate dispensing method for emergencies
- Test Plainfield site as a Drive Thru POD
- Capture metrics (<u>Setup</u> and Throughput times)
- Exercise Behavioral Health
- Exercise Amateur Radio Emergency Service (ARES)
- Exercise request for regional traffic trailer



Exercise Objectives

- Communication exercise components:
 - Increase familiarity of staff with handheld radios
 - test interoperability with STOCs UHF,VHF,800MhZ;
 - Test amateur radio simplex use on site
 - Reach 2 dispatch centers (Plfd PD & QVEC)
 - Use regional Ham radio repeaters
- Broaden experience of local staff and volunteers to other uses
- Protect public with 100 seasonal flu shots

Benefits of Drive-Thru Method

- Fast way to reach a large segment of our population
- Good for people with mobility issues
- Encourages "Social Distancing"
- Template is adaptable



Preliminary Clinic Flow



Overflow Plan at Plainfield High



Clinic Timeframe

(subject to change)

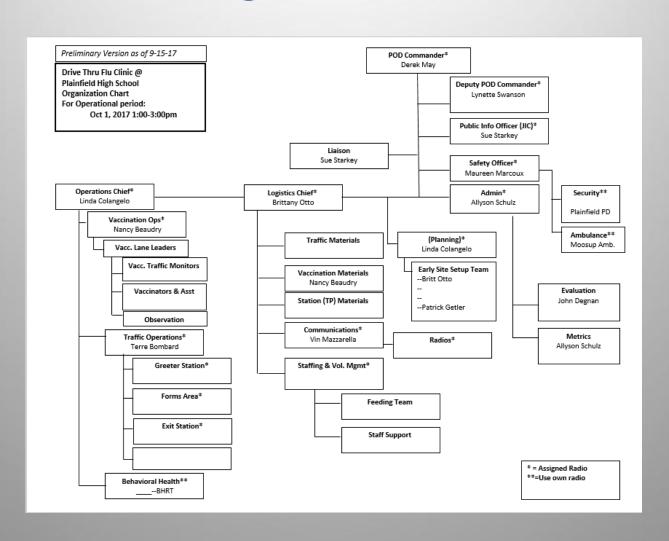
- 11:00 Arrival
 - Follow signs directing you to Volunteer
 Parking and be at the Incident Command Post at 11:00 to receive instructions.
- 11:00-12:00 MRC Check-in
 - Everyone gets checked in, is assigned a role, gets a vest and orientation & civil preparedness oath. Then break into teams to go over position-specific training.



Clinic Timeframe - continued

- 12:00-1:00 Setup
 - Trailer doors will open at 12 and we will time how long it takes to set up the clinic. We may be timing other elements of the clinic as well
- 1:00-3:00 Clinic operates
 - Clinic open to the public 1:00 3:00pm
- 3:00-4:00 Demobilization
 - Break down and put supplies away & do a quick "hotwash" to debrief

DRAFT Organizational Chart



Clinic Roles - Traffic Point 1

Traffic Conductor – (1-2 people)

- Materials: vest, radio
- Reports to: Traffic Ops



- Smile! Wave cars in to clinic... "Flu clinic? Head right on down there..." (to TP2)
- Ensure they are there for the flu clinic, all questions answered next station
- Advise Traffic Ops of traffic backups by radio
- Beware of traffic coming down the hill
- Ensure traffic leaving clinic exits safely onto driveway

Clinic Roles - Traffic Point 1

 IF...we were to enter Overflow Mode, this position would get additional people, and would ensure safe and smooth entry into the clinic from both uphill and downhill



Clinic Roles – Traffic Point 2

- Greeter (2 or 3 people)
- Materials: Stop sign, vest, radio
- Reports to: Traffic Ops

- Approach drivers side
- Smile! Greet! "Are you here for the flu clinic?"
- Write time on card & put on windshield
- "Do you need forms?" Give forms if needed
 & direct into Forms Area
- Otherwise, direct straight ahead

Clinic Roles – Forms 1 & 2

Forms 1 & 2 (2 people)

- Reports to: Traffic Ops
- Materials: Stop sign, vest, radio

- Assist patient to safely park; with questions or reading forms
- Guide cars from Forms area



Clinic Roles – Traffic Point 3

Traffic Point 3 (2 people)

- Materials: Vest, radio
- Reports to: Traffic Ops



- Coordinate with Traffic Monitors in lanes
- Guide cars to slowly enter Lane 1 or 2 depending on lane availability

Clinic Roles – Vax Teams

Vaccination Teams, lanes 1 and 2:

- Vaccination Lane Leader w/radio (1 each lane)
- Vaccination Traffic Monitors (1 each lane)
- Vaccinator Nurses
- Vaccination Assistants



1 to 4 teams per lane

Clinic Roles – Traffic Point 4

Traffic Point 4

- Reports to: Traffic Ops
- Materials: Vest, radio

Duties

 Guide cars from Vaccination lanes toward exit



Clinic Roles – Traffic Point 5

Traffic Point 5 / EXIT (1 or 2 people)

- Reports to: Traffic Ops
- Materials: Stop sign, vest, radio, pen, collection container

- Smile! Collects & completes timecards, invites people to wait longer
- Provides education & asks evaluation questions





Clinic Roles - Other

- Patient observer/timer
- Staff support
- Incident command post
- Communications
- Behavioral health
- Safety
- Metrics
- Media
- Logistics



Clinic Safety

- Safety is the highest priority and everyone's responsibility
- Point out any unsafe act to your supervisor immediately
- Stop activity if needed until unsafe act is

corrected

Traffic Safety

- NEVER be in front of a running vehicle
- Drivers in a new environment
 - are easily confused
- Use lots of signage and cones to make directions obvious
- Maintain situational awareness 360 degrees
- Make eye contact with the drivers when giving direction



Radios

- Radio traffic can be heard by all
- Be professional
- Respect patient privacy
- Use the term
 "REAL WORLD" if
 there is an actual
 emergency



Thank You for Being an MRC Volunteer!













MRC Training and Appreciation Day

- Saturday,
 November 4, 2017
- 8:00am 12:00pm
- Mohegan Sun
- Details to come



Encourage Others to Join



